



Reasonable assurance report of independent accountants

To the Management of,
Autoridade Certificadora Raiz
Brasília - DF

We have been hired to provide a reasonable assurance engagement about the internal controls operational compliance established by Autoridade Certificadora Raiz (AC Raiz) management to fulfill the requirements quoted in Attachment III of the document “Relatório de asseguarção razoável dos auditores independentes para auditoria de conformidade operacional de Autoridade Certificadora Raiz, primeira autoridade da cadeia de certificação da ICP-Brasil”, obtained from AC Raiz’ Certification Practice Statement and AC Raiz’ Security Police, during the period September 9th 2015 through September 08th 2016.

Management responsibility

The Management of Autoridade Certificadora Raiz is responsible for maintaining internal controls that provide appropriate security for the operational areas where the CA activities are performed and for maintaining the quality of its respective operational procedures, including actions in case of disruption, contingency or emergency in the digital certification environment.

Auditors’ responsibility

Our responsibility is to express an opinion on the conformity of internal controls relating to the digital certification environment security and to the quality of its operating procedures, including applicable measures to handle disruptions, contingencies or emergencies in the digital certification environment, based on the reasonable assurance engagement conducted in accordance with Technical Notice CTO 01/12, approved by Brazil's National Association of State Boards of Accountancy (CFC) and prepared by reference to NBC TO 3000 “Assurance Engagements, other than Audits or Reviews” issued by the CFC, which is equivalent to International Standard ISAE 3000 issued by the International Federation of Accountants, applicable to non-historical information. These standards require that we comply with ethical requirements, including independence aspects, and that we perform the assurance engagement to obtain reasonable assurance about whether the quantitative and qualitative information on internal controls relating to the information technology environment security and to the quality of operating procedures, including applicable measures to handle disruptions, contingencies or emergencies in the digital certification environment taken as a whole is free of material misstatements.

A reasonable assurance engagement involves performing certain procedures to obtain sufficient and appropriate evidence of whether the aforementioned internal controls are in conformity with the requirements described in Attachment III of the document “Relatório de asseguração razoável dos auditores independentes para auditoria de conformidade operacional de Autoridade Certificadora Raiz, primeira autoridade da cadeia de certificação da ICP-Brasil”, obtained from the AC Raiz’ Certification Practice Statement and AC Raiz’ Security Policy. The procedures selected depend on the independent auditors’ judgment, including the assessment of the risks that the aforementioned internal controls do not materially comply with the requirements described in Attachment III of the document “Relatório de asseguração razoável dos auditores independentes para auditoria de conformidade operacional de Autoridade Certificadora Raiz, primeira autoridade da cadeia de certificação da ICP-Brasil”, obtained from the AC Raiz’ Certification Practice Statement and AC Raiz’ Security Policy. In this context, the selected procedures included:

- (a) The engagement planning, considering the relevance, the volume of qualitative and quantitative information related to the security of digital certification environment internal controls and the quality of its respective operational procedures, including actions in case of disruption, contingency or emergency in AC Raiz digital certification environment;
- (b) The understanding of organizational structure involved, as well as the processes related to the security of the operational environment and the quality of its respective operational procedures, as detailed in the report body; and
- (c) The application of auditing procedures to evaluate the design and operation of internal controls related to the security of the operational environment and the quality of its respective operational procedures, including actions to be taken in case of incidents quoted in Attachment III of the document “Relatório de asseguração razoável dos auditores independentes para auditoria de conformidade operacional de Autoridade Certificadora Raiz, primeira autoridade da cadeia de certificação da ICP-Brasil”, obtained from AC Raiz’ Certification Practice Statement and AC Raiz’ Security Policy.

We believe that the evidences obtained are sufficient and appropriate to provide the basis for our conclusion.

Conclusion

The issuance of opinion for operational compliance audits of Brazilian PKI Members, meets the criteria established in the document "ADE-ICP-08-F v.1.0 CRITÉRIOS PARA A EMISSÃO DE PARECER DE AUDITORIA". This way, the opinion follows as stated above:

Grade	Opinion	Situation
1	Adequate	Absence of non-compliance.
2	Acceptable	Low risk evaluation
3	Deficient	Medium risk evaluation
4	Inadequate	High risk evaluation
5	Unacceptable	Critical risk evaluation

In view of the risk assessment methodology used by EY, we obtained the following opinion with respect to internal controls relating to the operations environment security and to the quality of its operating procedures, including applicable measures to be adopted in the cases mentioned in Attachment III, obtained from the AC Raiz' Certification Practice Statement and AC Raiz' Security Policy, in operation from September 09, 2015 and September 08, 2016.

Grade	Opinion	Situation
2	Acceptable	Low risk evaluation

The opinion is acceptable due to the identification of five (5) non-conformities against the requirements below:

Security Policy - Requirement 7.3.5.1 (DOC-ICP-02.7.3.5.1)

Track performance and evaluate periodically the employees and servers in order to detect the need for technical upgrading and security.

Security Policy - Requirement 7.3.8.1 (DOC-ICP-02.7.3.8.1)

It should be performed a performance evaluation process to document the observation of personal behavior and functional employee, to be held by the immediate superior of the same.

Security Policy - Requirement 7.3.5.2 (DOC-ICP-02.7.3.5.2)

Give employees and servers of the entities access to information by providing instructions and guidance on the safety measures and procedures. Security Policy - Requirement 7.3.7 (DOC-ICP-02.7.3.7)

It should be defined a process by which will be presented to employees, servers and service providers this Security Policy and the rules and procedures for the handling of information and/or sensitive data, in order to develop and maintain an effective safety awareness, as well as instruct their faithful compliance.

Security Policy - Requirement 7.3.8.4 (DOC-ICP-02.7.3.8.4)

Immediate supervisors ensure that all employees and servers have knowledge and understanding of safety standards and procedures.

Qualified Opinion

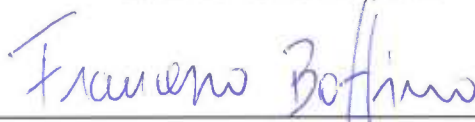
In our opinion, based on the procedures described in the "Auditors' responsibility" section, Autoridade Certificadora Raiz (AC Raiz) attended the requirements quoted in Attachment III of the document "Relatório de asseguração razoável dos auditores independentes para auditoria de conformidade operacional de Autoridade Certificadora Raiz, primeira autoridade da cadeia de certificação da ICP-Brasil", obtained from AC Raiz' Certification Practice Statement (DOC-ICP-01) and AC Raiz' Security Policy (DOC-ICP-02), except for what is described in the requirements 7.3.5.1, 7.3.5.2, 7.3.7, 7.3.8.1 e 7.3.8.4 of AC Raiz' Security Policy, since we identified in its contingency site two (2) professionals with outdated performance evaluations and it was not possible to verify the execution of Security Policy training for one (1) professional selected for analysis.

Distribution and use restrictions

This report, according to the purpose described in the first paragraph, intends to be used by Autoridade Certificadora Raiz and by Instituto Nacional de Tecnologia da Informação - ITI. We allow the disclosure by Autoridade Certificadora Raiz and by Instituto Nacional de Tecnologia da Informação - ITI for third parties, at its discretion and only in its entirety, provided that they have sufficient understanding to consider it without assuming and without accepting any liability towards them.

Rio de Janeiro 14, dezembro de 2016.

ERNST & YOUNG
Auditores Independentes S.S.
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